



- ✓ Ultra thin cable
- ✓ Easy to install
- ✓ Fully compliant to latest regulations
- ✓ UKCA & CE approved

UNDERFLOOR HEATING CABLE SYSTEM

INSTALLATION MANUAL



Thank you for investing in our industry leading ProWarm™ underfloor heating system

**THIS INSTRUCTION MANUAL MUST BE READ ENTIRELY BEFORE COMMENCING
ANY INSTALLATION**

This instruction manual contains important information regarding the safe installation and operation of your heating cable/s.

These installation instructions are not intended to replace or supersede the installation instructions provided by the manufacturers of your floor coverings but to supplement them.

Both sets of installation instructions should be complied with, (always check with the floor manufacturer if you are in any doubt that our heating cable/s are suitable).

Our cable kits are extremely strong but care must be taken when installing them, please follow the step by step installation guide to ensure a carefree installation.

support 01268 567019



UKCA & CE approved systems

Our heating cables are UKCA & CE approved, certified and manufactured to the highest standards using state of the art Teflon coated cables. All our cables are designed to be 18th Edition Part P compliant and the instructions we supply with them include as much information as possible to ensure that all installations comply with them (please contact us if you are in any doubt).

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Before you begin Installing:

Please read through these instructions carefully and check that you have all the components required.

ProWarm™ heating system is designed for installation below most tile/stone floor coverings, it may also be installed below engineered/laminate wood floors, vinyl and low tog thin carpets but in these cases the heating cable/s must be first covered with an 8-10mm thick suitable latex based levelling compound

Always check with the floor covering manufacturer for suitability of use with electric Underfloor heating systems, also check the suitability of any adhesives/latex compounds that are intended to be used with both the floor coverings and the heating system.

Items that you will require:

- ✔ 3mm twin-core heating cable on drum(s)
- ✔ Bottle/s of thermal floor primer
- ✔ Disposable roller for application of primer
- ✔ High adhesion fixing tape
- ✔ Digital thermostat & separate floor sensor
- ✔ Guarantee Certificate
- ✔ Conduit for floor sensor

Installation Notes

- ✔ The system requires a mains voltage 230/240v and must be connected by a suitably qualified person. All wiring must conform to IEE 18th Edition Part P regulations.
- ✔ Our ProWarm™ heating cable/s are 10w per linear metre, total wattage per metre squared is determined by the spacing of the cable 150watts per sqm is achieved by spacing the cable at around 6.5cms between the loops. (DO NOT place the cables any closer than 50mm at any point).
- ✔ The first part of the cable is the cold tail (coloured black), this carries an earth screen which is either a solid green/yellow earth cable or a silver coloured braid which is connected to the main incoming earth from the supply. The heating cable (red or blue) contains a built in return meaning that the cable only has to be connected to the thermostat from one end, this cable is double insulated.
- ✔ For larger areas, if two or more cables are supplied, it will be necessary to use a connection or junction box to join the heating cables (cold leads) together prior to connecting a single cable to the thermostat (Wire used must be of a suitable size, selected by an electrician). MAX Load on one thermostat 16Amps.
- ✔ The system is suitable for installing on any sub-floor which is sound and suitable for tiling, in the main this will be concrete, plywood or cement faced tile-backer boards. Some water resistant composite boards may also be suitable, but it is not recommended to tile directly onto hardboard, MDF or standard grade chipboard as these substances absorb moisture and subsequent swelling could cause tiles to crack or dislodge.
Please check with installer that the sub-floor is suitable – or please call our technical advice centre for suitability. NOTE: if installing on a newly finished concrete screed the required minimum drying out or 'curing' period should be followed before installing (this is typically 1mm per day in good conditions).
- ✔ The electrical and electromagnetic fields generated are negligible and well within all recommended European and International guidelines.
- ✔ The heating cable MUST NOT be cut or cross at any point.
- ✔ The joint between the heating cable, cold tail and end joint MUST be located under the floor and encapsulated in self levelling or tile adhesive and MUST NOT be taped over.

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Professional Electrical Installation

The installation of electrical systems presents risks of fire and electrical shock which can result in personal injury. Caution should always be taken to guard against each such risk. Only a qualified electrician should connect the heating cable/s to the thermostat and / or to the electrical supply circuit.

Carry out all electrical work required to install ie. chase walls and install back boxes for fused spurs and thermostat position. Please make sure all works conform to the current regulations.

Caution:

Due to the new requirements of the Part P Regulations, only a qualified person who is familiar with the construction and operation of the apparatus and the hazards involved shall make the final connections to the electricity supply and test the installation.

ProWarm™ Underfloor Heating Systems

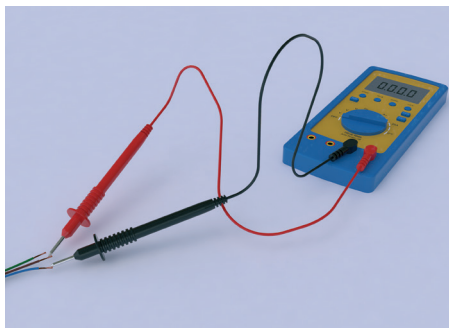
Must be controlled via an rcd protected circuit, for systems not exceeding 13 amps a fused spur that has contact separation in all poles that provides full disconnection under Cat 3 conditions can be used, for systems larger than 13 amps a suitable protective device that complies with regulations must be used (please contact us for technical assistance or consult a fully qualified approved electrician). If you are in any doubt about the electrical installation then please contact our technical advice centre.



IMPORTANT

All such connections **MUST** be in accordance with BS7671 18th Edition Part P wiring regulations.

Note: When installing heating systems in bathrooms the thermostat should always be located outside the room and use the floor probe supplied, always check with a qualified electrician that all electrics are in safe and in suitable zones.



Testing

Each and every ProWarm™ cable is carefully tested before it is shipped from the factory and is packed suitably to avoid damage during transit. However, damage does sometime occur in storage or transit, and sometimes during installation. We strongly recommend you test your cable/s:

- ✓ After unpacking them but before you install them.
- ✓ After you have installed them but before you install the floor covering (i.e. while the cable is still exposed).
- ✓ After installation of the floor covering but before the thermostat is connected.

A simple test is a visual inspection to make sure there is no visible damage to the heater, and in particular to the cable component in the heater. A simple electrical inspection can be done with an ohm metre to make sure the ohm resistance is what it should be (see page 8). Ohms resistance can vary significantly depending on the ambient temperature and an allowance of - 10% to + 10% from the nominal value is acceptable. At this point an insulation resistance test should now be carried out at 500v DC out by a qualified electrician.

Please see table on page 8 for the values you should see when testing the cable.

Installation Instructions

STEP 1 1 Ensure that the sub-floor is solid and suitable for tiling, free from dust and debris. Wooden sub-floors should ideally be reinforced to prevent flexing and the possibility of tiles dislodging.

This can be reinforced using a suitable WBP or Marine plywood or insulated tile-backer boards such as ProWarm™ Backerboards. Bitumen bases should be covered with a suitable backerboard or a 3-5mm levelling compound.

DO NOT install the heating cable directly onto a bitumen base.



STEP 2

2

Prime the floor using the acrylic based primer contained in the kit (not suitable for anhydrite screeds).

Once primed leave to dry (typically 1-2 hours). Once primed avoid any excess foot traffic over this area. The purpose of priming is to promote greater adhesion of the tape and reduce the amount of moisture absorbed into the sub-floor.

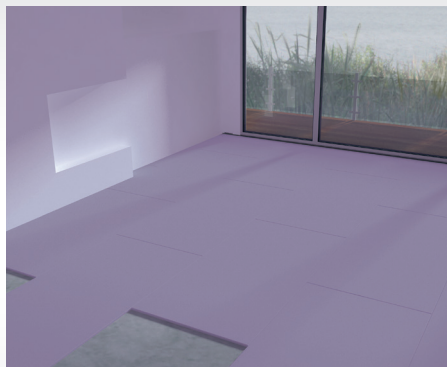
ALWAYS CHECK with tile adhesive/levelling compound manufacturer that the primer is suitable for use with their product/s, please contact our technical help centre if you are in any doubt.



STEP 3

3

If using ProWarm™ tile backboards or XPS insulation boards, do so in accordance with the manufacturer's instructions, we do advise staggering the boards in a brick bond style and making sure the boards are fixed using suitable flexible tile adhesive onto solid floors, screws and washers are used in addition for timber floors fixed at 300mm centres.

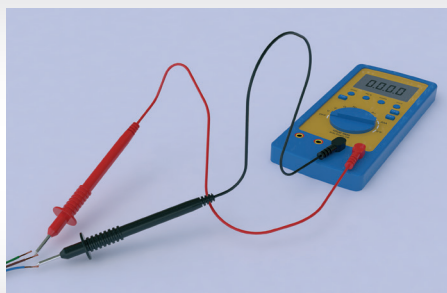


(DO NOT use XPS insulation boards on wooden sub-floors)
(DO NOT use ProFoam insulation boards with this heating system)

STEP 4

4

At this point we recommend referring to the testing procedure on page 6, please take time to carry this out as it is extremely important.



Resistance Values Twin Conductor 10W / m / 230 VOLTS

Length (M)	Watts (W)	Resistance (Ohms)
11.5	115W	460.0
14	140W	377.9
17	170W	311.2
22.5	225W	235.1
29	290W	182.4
35	350W	151.1
40	400W	132.3
48	480W	110.2
56	560W	94.5
64	640W	82.7

Length (M)	Watts (W)	Resistance (Ohms)
70	700W	75.6
76	760W	69.6
82	820W	64.5
92	920W	57.5
104	1040W	50.9
114	1140W	46.4
125	1250W	42.3
145	1450W	36.5
160	1600W	33.1
180	1800W	29.4

STEP 5 Calculate the cable spacing.

5



IMPORTANT

This is a very important step and MUST be done correctly to ensure all the cable is used up and avoid extra work later.

First measure the area to be heated in sqm (do not include the area taken up by fixed objects such as baths/showers and kitchen units), then divide this area by the

length of the cable shown on the drum. The cable is 10 watts per linear metre so a 750 watt kit contains 75 metres of heating cable. The spacing is calculated by dividing the total sqm of the area to be heated by the cable length in metres (see example below).

Example room: 2x3m (6m²) less 0.9 for bath and WC = 5.1m². Less 10% to allow for a perimeter leaves 4.6. A cable length of 70m can be used to achieve 150watts per m² output.

Cable spacing is calculated at 4.6 (room size) divided by cable length 70 = 0.065m (6.5cm) leaving a gap of approx 5-10cms from edge of the room/units.

If in doubt please refer to the Prowarm cable coverage guide online or speak to one of our advisors on 01268 567019.

Space at 10cm apart for output of 100w per m²
 Space at 7.5cm apart for output of 135w per m²
 Space at 6.5cm apart for output of 150w per m²

Space at 6cm apart for output of 165w per m²
 Space at 5.5cm apart for output of 180w per m²
 Space at 5cm apart for output of 200w per m²



STEP 6

6

Once the spacing has been determined, leaving a perimeter of 5-10cms around the edge of the room mark out the floor at the calculated intervals. This will usually be between 5 and 10cms.

If your calculated spacing is less than 5cms STOP and do not install. The kit size is too big for the room.

A spacing of 10cms will, in many cases, only take the chill off the floor.

Used as a heating source in most domestic situations the spacing should be between 5.5-7.5cms (this is always dependent on insulation levels and type of construction).



STEP 7

7

The heating cable MUST NOT be cut or cross at any point (the heater cable/s should not be spaced closer than 50mm at any point to each other).

Adjust the spacing if necessary to ensure all the cable is used up and the floor has an even covering.

Tape over the cable at regular intervals ensuring that it is well secured to the floor.

We do not advise taping over the entire length of wire, as it can create unnecessary air pockets around the heating wire.

Do not use too much tape as it can also impede the bonding capability of the levelling compound or tile adhesive.



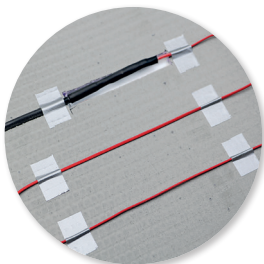
NOTE: thermostat shown for illustration is to be sited outside the bathroom, please consult qualified electrician if in any doubt of zoning regulations.

COLD TAIL AND END JOINT INSTALLATION

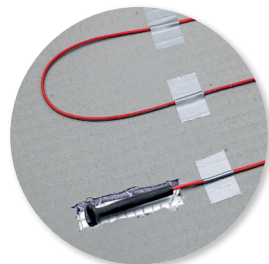
When installing the heating cable you need to be careful with how you install the end joint and cold tail joint (the join between the supply lead and the heating mat). They can potentially overheat if the following steps are not taken.

As the joints on the heating mats are a much larger diameter than the heating element it is inevitable that you will need to cut a small channel or groove for them to sit into the subfloor or the insulation board. Once they have been installed in this groove it is important that you do not cover them with tape as this will create an air void preventing the joint from dispersing its heat, this can lead to a potential failure.

The cold tail joint can be secured in place by taping the cable either side of the joint, a small piece on the heating cable and a small piece on the cold tail. This will ensure the joint is NOT covered with tape.



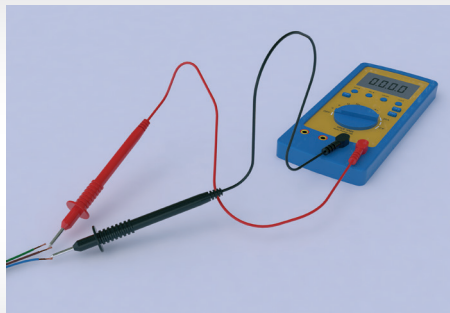
The end joint can be secured in place by taping the red heating element just before the joint to help secure it in place. This will ensure the joint is NOT covered with tape. Both these heating joints MUST now be fully encapsulated within levelling compound and/or tile adhesive.



STEP 8

8

Check the cable resistance and insulation resistance values after laying. Check if these values are consistent with pre-install values. Record values on the guarantee certificate.



STEP 9

9

Position the sensor in the black conduit supplied between two runs of cable and tape into position. The sensor wire can be shortened or lengthened. If you need to cut the sensor wire you must only cut the end containing the wires. DO NOT cut the end which contains the plastic sensor. The connections to the thermostat can now be made.

The earth from the cable can then be connected to the earth from the incoming supply by using the earth terminal in the back box. If using a plastic box with no terminal then a suitable terminal block can be used.

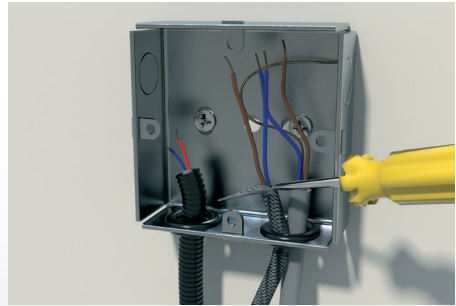
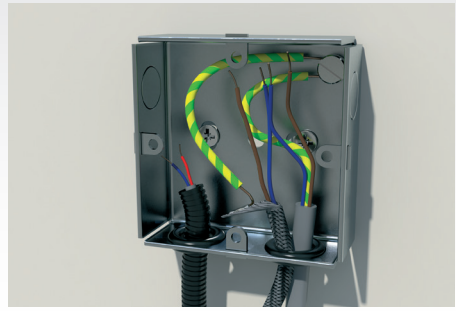
At this point an insulation resistance test must be carried at 500v DC out by a qualified electrician. The rest of the thermostat connections can be made according to the separate instructions provided.



STEP 10

10

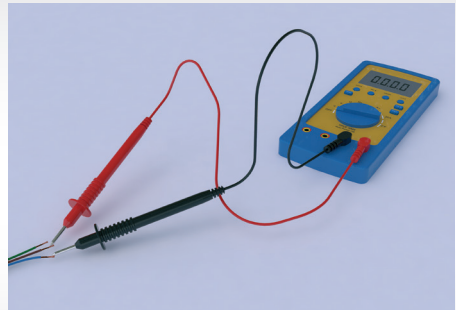
Run the power leads from the start of the cable up to the thermostat position. If the cable contains a silver earth braid around the cold tail this can be unbraided by using a screwdriver and pulling down the braid to separate the strands these can then be twisted into a single strand, this is then connected to the main earth supply - if the cold tail contains a solid green/yellow earth then this can be connected straight to the main earth supply. If using multiple cables route all power leads through a conduit from the floor to a junction box and supply the junction box from the thermostat. The earth from the cable can then be connected to the earth terminal in the back box, (shown here) if using a plastic box with no terminal then a terminal block can be used.



STEP 11

11

Test the cable's resistance again using a multi-meter, an insulation resistance test should also be carried out to ensure the cable is free from damage.



STEP 12

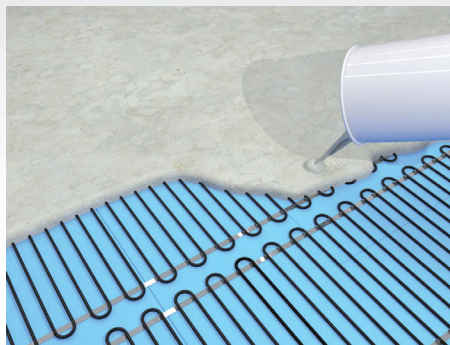
12

If possible cover the cables with a thin layer of suitable latex based levelling compound (5-6mm). This will help protect the cables when

tiling. You may tile directly over the cables, however extra care must be taken not to dislodge the cables or to damage the cable in anyway.

If you are using a suitable vinyl/ carpet or engineered/laminate floor as the final covering then we recommend a minimum of 10mm suitable latex levelling compound to cover the heating mat/cables to ensure even heat distribution.

You can now lay your flooring according to your floor manufacturer's instructions. Please refer to adhesive manufacturer's guidelines for drying times before turning on your heating system, this is usually around 7 days, the floor temperature should be increased gradually by 1-2 degrees per day over a 2 week period to reduce the risk of force drying. If in any doubt please check with adhesive/latex manufacturers for advice.



STEP 13

13

Tile the floor using a flexible tile adhesive and grout as per industry standards and manufacturers conditions. Finally wait at least 1 week before turning on to allow time to dry. NOTE the heating may be slow to react at first, especially if installed on a new screed floor or in a new building. Start by setting the floor temperature at approx 18°C - and build up by 1°C per day until your desired temperature is reached.

Please see separate instructions for connection and operation of digital thermostat.

Do's and Dont's for Installation

- | | | | |
|---|--|--|---|
|  | Do read through these instructions carefully before beginning work. |  | Don't attempt to cut the heating cable at any point. |
|  | Do use flexible adhesives and grouts. |  | Don't allow the cables to cross or touch. |
|  | Do test the cable before tiling. |  | Don't allow excessive foot traffic over the wire before tiling. |
|  | Do be careful not to damage or dislodge the cable during tiling. |  | Don't cut tiles over the heating cable. |
|  | Do ensure the cable is spaced no closer than 50mm between loops. |  | Don't place tools or stacks of tiles on top of cable. |
|  | Do try to protect the cable with cardboard or carpet during tiling. |  | Don't place any product over the floor covering that has a higher tog value than 2.5. |
|  | Do wait at least 7 days before turning on the system. |  | Don't place any bean bags or fixed furniture over the floor covering. |
|  | Do read the separate installation and operating instructions for the thermostat. |  | Don't place cable closer than 100mm near any pipes. |
|  | Do ensure the joint between the cold tails and heating cable is beneath the tiles. |  | Don't turn on the heating mat/cable while it is rolled up or still on the drum. |
| | |  | Don't tape over the end joint or the cold tail joint |



IMPORTANT

Please ensure that the cold tail joint (the join between the heating cable and flexible supply lead) is fully encapsulated in adhesive or levelling compound underneath the floor covering. Please ensure that the end joint (the join at the end of the cable which is black) is also fully encapsulated in tile adhesive or levelling compound underneath the floor covering.

Both the cold tail joint and end joint **MUST NOT** be covered with tape, this can cause the cable to overheat and eventually fail!

DO NOT BEND THE COLD TAIL JOINT AT ANY POINT

Peace



ProWarm™ floor heating cables come with a full lifetime warranty.

The warranty does not cover installations made by unauthorized persons or faults caused by incorrect design by others / misuse / damage caused by others / damage in transit / incorrect installation and any other subsequent damage that may occur. Replacement will be fully chargeable if the damage is because of any of the above reasons.

Please visit website for full terms and conditions.
www.ProWarm.com



Need Help installing your underfloor heating?

Call us on 01268 567019 and we will be happy to help.

of mind



CableSafe™ Guarantee

ProWarm™ is the only company that offers you a no quibble exchange on a damaged cable. If you damage your heating cable during installation then on receipt of the damaged cable/mat we will send you a new one of the same size free of charge. Only one cable/mat per Invoice. This amazing free peace-of-mind insurance is only offered by ProWarm™. No waiting for a repair engineer to come out and no more expensive mistakes - as soon as we receive your returned cable/mat we will send you a new one on next working day delivery.

Please visit website for full terms and conditions.
www.ProWarm.com

www.prowarm.com

Lifetime Warranty

SAFETY GUIDELINES

This installation manual has been designed for your safety. For a successful installation please make sure you have understood the guidelines and adhered to all the instructions



IMPORTANT

Flat bottomed furniture **MUST NOT BE** placed over areas where the heating mat/cable is installed as this can restrict airflow to the floor, causing thermal blocking, and in extreme cases may lead to the cable overheating causing a possible fire hazard. This also includes rugs, bean bags, or any item which has a tog value greater than 2.5.

The supplied Commissioning Record **MUST BE** completed, including a floor plan sketch, to indicate heated areas, which must be permanently fixed in or near the distribution/fuse board as required by the 18th Edition BS7671



MATTRESSES



BEAN BAGS



ANIMAL BEDS



RUGS



FLAT BASED
FURNITURE



Installation video

Scan QR code to watch this installation video giving you step-by-step guidance for a successful installation.

T: 01268 567019

www.prowarm.com

